

OXFORDSHIRE COUNTY COUNCIL

CHERWELL DISTRICT COUNCIL
PLACE SURVEY TOPLINE TABLES (WEIGHTED DATA)

SECTION 1: About your local area

	Q1 Most important in making somewhere a good place to live	Q2 Most needs improving in this local area
BASE	1237	1237
	%	%
Access to nature	26	7
Activities for teenagers	22	48
Affordable decent housing	32	23
Clean streets	38	21
Community activities	11	15
Cultural facilities (e.g. libraries, museums)	8	9
Education provision	31	9
Facilities for young children	15	18
Health services	44	12
Job prospects	16	16
The level of crime	52	18
The level of pollution	10	8
The level of traffic congestion	20	34
Parks and open spaces	24	11
Public transport	30	21
Race relations	2	3
Road and pavement repairs	11	27
Shopping facilities	24	18
Sports and leisure facilities	13	17
Wage levels and local cost of living	13	14
Other	2	4
None of these	-	-
Don't know	-	1

Q3: Overall, how satisfied or dissatisfied are you with your local area as a place to live?	
BASE	1237
	%
Very satisfied	28
Fairly satisfied	55
Neither satisfied nor dissatisfied	10
Fairly dissatisfied	5
Very dissatisfied	2
Net satisfied	83
Net dissatisfied	6
Non response	1

Q4: And how satisfied or dissatisfied are you with your home as a place to live?	
BASE	1237
	%
Very satisfied	50
Fairly satisfied	40
Neither satisfied nor dissatisfied	5
Fairly dissatisfied	3
Very dissatisfied	2
Net satisfied	90
Net dissatisfied	5
Non response	-

Q5: How strongly do you feel you belong to your <u>immediate neighbourhood</u>?	
BASE	1237
	%
Very strongly	16
Fairly strongly	37
Not very strongly	26
Not at all strongly	14
Don't know	5
Net strongly	54
Net not strongly	41
Non response	1

Section 2: Your local public services

Q6: Here are some things that people have said about their local public services. To what extent do you think that these statements apply to public services in your local area?						
BASE : 1237	A great deal	To some extent	Not very much	Not at all	Don't know	Non response
Local public services.....	%	%	%	%	%	%
are working to make the area safer	7	48	24	5	13	3
are working to make the area cleaner and greener	14	51	20	6	7	3
promote the interests of local residents	5	31	37	11	13	4
act on the concerns of local residents	5	33	31	12	16	4
treat all types of people fairly	11	39	12	7	27	4

Q7: Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area.										
BASE : 1237	Very satisfied	Fairly satisfied	Neither/nor	Fairly dissatisfied	Very dissatisfied	Don't know	Haven't used the service	Net satisfied	Net dissatisfied	Non response
	%	%	%	%	%	%	%	%	%	%
Thames Valley Police	12	35	20	9	5	1	16	48	14	2
Oxfordshire Fire and Rescue Service	26	25	10	-	-	3	33	51	1	2
Your GP (Family doctor)	43	37	10	4	1	1	3	80	5	2
Your local hospital	32	36	11	4	2	1	12	68	6	2
Your local dentist	25	26	12	6	6	3	18	51	12	3

Q8: How satisfied or dissatisfied are you with each of the following services provided or supported by Cherwell District Council and Oxfordshire County Council?									
BASE : 1237	Very satisfied	Fairly satisfied	Neither/nor	Fairly dissatisfied	Very dissatisfied	Don't know	Net satisfied	Net dissatisfied	Non response
	%	%	%	%	%	%	%	%	%
Keeping public land clear of litter and refuse	10	45	18	16	6	1	55	22	3
Refuse collection	27	42	11	10	9	1	69	18	1
Doorstep recycling	23	38	15	11	5	6	60	15	3
Local tips/Household waste recycling centres	18	44	18	5	3	7	62	8	5
Local transport information	11	29	29	13	4	11	40	17	3
Local bus services	18	30	20	12	6	12	49	18	2
Sport/leisure facilities	7	29	28	13	6	14	35	19	4
Libraries	16	35	23	7	2	14	52	9	3
Museums/galleries	7	21	28	7	6	25	27	13	6
Theatres/concert Halls	3	15	23	13	11	29	18	24	7
Parks and open spaces	12	43	24	9	3	6	55	12	3

Q9: Please indicate how frequently you have used the following public services provided or supported by Cherwell District Council and Oxfordshire County Council?									
BASE : 1237	Almost every day	At least once a week	About once a month	Within the last 6 months	Within the last year	Longer ago	Never used	It does not apply/don't know	Non response
	%	%	%	%	%	%	%	%	%
Local tips/Household waste recycling centres	2	10	29	35	7	6	6	2	2
Local transport information	2	7	17	24	11	8	18	8	5
Local bus services	7	14	14	16	9	11	22	6	2
Sport/leisure facilities	3	15	11	14	11	14	21	8	4
Libraries	1	8	18	12	10	19	24	6	3
Museums/galleries	-	1	7	16	12	16	27	17	5
Theatres/concert Halls	-	1	4	14	11	15	31	19	5
Parks and open spaces	14	25	19	16	7	5	7	5	3

Q10: To what extent do you agree or disagree that Cherwell District Council and Oxfordshire County Council provide value for money?		
	Cherwell District Council	Oxfordshire County Council
BASE	1237	1237
	%	%
Strongly Agree	4	
Tend to agree	28	
Neither agree or disagree	34	
Tend to disagree	15	
Strongly disagree	6	
Don't know	10	
Net agree	32	
Not disagree	21	
Non response	2	

Q11: How satisfied or dissatisfied are you with the way Cherwell District Council and Oxfordshire County Council runs things?		
	Cherwell District Council	Oxfordshire County Council
BASE	1237	1237
	%	%
Very satisfied	6	
Fairly satisfied	43	
Neither satisfied nor dissatisfied	29	
Fairly dissatisfied	10	
Very dissatisfied	4	
Don't know	6	
Net satisfied	49	
Net dissatisfied	15	
Non response	2	

Q12: How well informed do you feel about each of the following?								
BASE : 1237	Very well informed	Fairly well informed	Not very well informed	Not well informed at all	Don't know	<i>Net well informed</i>	<i>Net not well informed</i>	Non response
	%	%	%	%	%	%	%	%
How and where to register to vote	44	41	8	4	2	85	8	1
How your council tax is spent	17	50	21	8	3	66	29	1
How you can get involved in local decision-making	5	24	37	21	10	29	58	3
What standard of service you should expect from local public services	5	29	36	18	8	34	53	4
How well local public services are performing	4	33	33	17	8	37	51	4
How to complain about local public services	6	25	34	21	10	31	56	4
What to do in the event of a large-scale emergency e.g. flooding, human pandemic flu	3	14	31	39	10	17	69	3
Overall, how well informed do you feel about local public services	3	36	37	18	5	39	55	2

Q13: Do you agree or disagree that you can influence decisions affecting your local area?	
BASE	1237
	%
Definitely agree	3
Tend to agree	24
Tend to disagree	37
Definitely disagree	21
Don't know	14
Net agree	26
Net disagree	58
Non response	1

Q14: Generally speaking, would you like to be more involved in the decisions that affect your local area?	
BASE	1237
	%
Yes	25
No	11
Depends on the issue	60
Don't know	3
Non response	1

Q15: Overall, about how often over the last 12 months have you given unpaid help to any group(s), club (s) or organisation(s)?	
BASE	1237
	%
At least once a week	15
Less than once a week but at least once a month	9
Less often	11
I give unpaid help as an individual only and not through group(s), club(s) or organisation(s)	10
I have not given any unpaid help at all over the last 12 months	45
Don't know	7
Non response	2

Q16: In the past 12 months have you...			
BASE : 1237	Yes	No	Non response
	%	%	%
Been a local councillor (for the local authority, town or parish)	2	92	6
Been a member of a group making decisions on local health or education services	4	90	6
Been a member of a decision-making group set up to regenerate the local area	3	91	6
Been a member of a decision-making group set up to tackle local crime problems	3	91	6
Been a member of a tenants' group decision-making committee	2	91	7
Been a member of a group making decisions on local services for young people	4	90	6
Been a member of another group making decisions on services in the local community	6	89	5

Q17: To what extent do you agree or disagree that in your local area, parents take enough responsibility for the behaviour of their children?	
BASE	1237
	%
Definitely agree	6
Tend to agree	25
Neither agree or disagree	18
Tend to disagree	27
Definitely disagree	17
Don't know	5
Net agree	31
Net disagree	44
Non response	1

Q18: To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?	
BASE	1237
	%
Definitely agree	5

Tend to agree	47
Tend to disagree	13
Definitely disagree	5
Don't know	22
Too few people in local area	3
All the same background	4
Net agree	53
Net disagree	18
Non response	1

Q19: In your local area, how much of a problem do you think there is with people not treating each other with respect and consideration?	
BASE	1237
	%
A very big problem	6
A fairly big problem	18
Not a very big problem	50
Not a problem at all	18
Don't know/No opinion	7
Net problem	24
Net not a problem	68
Non response	1

Q20: In the last year would you say that you have been treated with respect and consideration by your local public services.....	
BASE	1237
	%
All of the time	20
Most of the time	45
Some of the time	17
Rarely	4
Never	1
Don't know/no opinion	13
Non response	1

Q21: In your opinion, are older people in your local area able to get the services and support they need to continue to live at home for as long as they want to?	
BASE	1237
	%
Yes	32
No	14
Don't know	53
Non response	1

	Q22 How safe it is felt outside in the local area after dark	Q23 How safe it is felt outside in the local area during the day
BASE	1237	1237
	%	%
Very safe	17	51
Fairly safe	40	36

Neither safe nor unsafe	15	7
Fairly unsafe	19	3
Very unsafe	6	1
Don't know	2	-
Net safe	56	87
Net unsafe	25	4
Non response	2	2

Q24: Thinking about this local area, how much of a problem do you think each of the following are...								
BASE : 1237	A very big problem	A fairly big problem	Not a very big problem	Not a problem	No opinion	Net problem	Net not a problem	Non response
	%	%	%	%	%	%	%	%
Noisy neighbours or loud parties	2	10	36	48	2	12	84	2
Teenagers hanging around the streets	9	25	40	21	1	34	62	2
Rubbish or litter lying around	8	22	41	22	1	29	63	7
Vandalism, graffiti and other deliberate damage to property or vehicles	6	16	40	27	2	22	67	9
People using or dealing drugs	6	13	28	35	15	19	62	3
People being drunk or rowdy in public places	5	13	40	32	7	19	71	3
Abandoned or burnt out cars	3	4	21	62	8	6	84	2

	Q25 The police and local public services seek people's views	Q26 The police and local public services are successfully dealing with
BASE	1237	1237
	%	%
Strongly agree	8	5
Tend to agree	16	21
Neither agree or disagree	28	32
Tend to disagree	21	14
Strongly disagree	10	7
Don't know	14	18
Net agree	24	26
Net disagree	31	21
Non response	2	3

Q27: Gender	
BASE : 1237	
	%
Male	45
Female	53
Non response	2

Q28: Age	
BASE : 1237	
	%

18 – 24	9
25 – 34	16
35 – 54	38
55 – 64	14
65+	18
Non response	4

Q29: Health	
BASE : 1237	
	%
Very good	31
Good	46
Fair	18
Bad	3
Very bad	1
Non response	2

Q30: Household	
BASE : 1237	
	%
Owned outright	30
Buying on mortgage	44
Rent from council	3
Rent from Housing Association/Trust	6
Rented from private landlord	13
Other	1
Non response	3

Q31: How many children aged 17 or under are living in household	
BASE	1237
	%
None	67
One	14
Two	12
Three	5
Four	-
More than four	-
Non response	3

Q32: How many adults aged 18 or under are living in household	
BASE	1237
	%
None	6
One	13
Two	60
Three	11
Four	6
More than four	1
Non response	2

Q33: Employment status	
BASE	1237
	%
Employee in full-time job (30 hours plus per wk)	46
Employee in part-time job (under 30 hours per week)	10
Self employed full or part-time	7
On a government supported training programme (e.g. Modern Apprenticeship/ Training for Work)	-
Full-time education at school, college or university	2
Unemployed and available for work	2
Permanently sick/disabled	3
Wholly retired from work	19
Looking after the home	7
Doing something else	1
Non response	3

Q34: Long-standing illness, disability or infirmity	
BASE	1237
	%
Yes	24
No	72
Non response	4

Q35: illness or disability limit activities	
BASE	1237
	%
Yes	65
No	33
Non response	2

Q36: Ethnicity	
BASE	1237
	%
White	
British	87
Irish	2
Any other white background	3
Mixed	
White & Black Caribbean	-
White & Black African	-
White & Asian	-
Any other mixed background	-
Chinese and other ethnic groups	
Chinese	-
Black or Black British	
Caribbean	1
African	1
Any other black background	-
Asian or Asian British	
Indian	1
Pakistani	1
Bangladeshi	-
Other ethnic group	1
Non response	3

Q36a: Religion	
BASE	1237
	%
None	20
Christian	72
Buddhist	-
Hindu	1
Jewish	-
Muslim	1
Sikh	-
Other	1
Non response	4